

## **APPENDIX A – Consultation Summary**

This Appendix forms the attachment to the Delegated Authority Report: Penalty Charge Notices: Borough-Wide Banding.

1,368 responses were received to the non-statutory consultation that commenced 7<sup>th</sup> September 2020, ending 5<sup>th</sup> October 2020. A series of questions allowed for individual comments on the proposals.

This appendix takes a snapshot of random samples from the actual free text comments provided to questions 2, 4 and 6 without editing of amending the responses. Individual consultees' identities have not been disclosed.

### **Question 1:**

*To what extent do you agree or disagree that further action from the Council is required to discourage illegal parking offences in the Band B area.*

Option	Total	Percent
Strongly agree	231	16.89%
Tend to agree	147	10.75%
Neither agree or disagree	76	5.56%
Tend to disagree	137	10.01%
Strongly disagree	766	55.99%
Don't know/Can't Say	11	0.80%
Not Answered	0	0.00%

### **Question 2:**

*Please let us know the reasons for your answer.* There were 1,131 responses to this part of the question.

**The random sample of 75 responses focuses on responses where the consultee has indicated they disagree that further action is required to discourage illegal parking offences in the Band B area.**

Absolutely no need to make more money off us. Especially in such a difficult time.
I do not consider it necessary to raise the parking fine. It is just an excuse for raising your revenue. Have more traffic wardens and issue PCN's.
Don't think it's fair people are constantly being punished for driving
I don't feel this will work as individuals will still abuse the system regardless of cost.

Brent Council's fines are already much higher than other London boroughs such as neighbouring RBKC and Islington and do not need to be increased further, they are already an enough of a deterrent. In fact they should be decreased to fall in line with the boroughs mentioned, which are much fairer penalties, particularly in this time of economic hardship as a result of the Covid pandemic.
People do make mistakes or just over-run the time by a few minutes. This is not intentional and penalises those who are already short of money. Brent has become like one large car park with nearly every street having resident parking. This only happened because as each road near to transport had parking restrictions put in, the surrounding streets than got congested, thus it rolled outwards, until nearly everywhere has restrictions. I am not saying that everywhere should be free but if there are resident bays, then also allow paid parking in more of them. If it is impossible to find somewhere to park and pay, then it will lead to people taking a chance, not because they are not willing to pay but because you can't spend hours looking for a parking space.
Charges are high enough and enforcement is at the right level there is no justification for raising the penalty
The cost of the PCN seems high enough as it is today
Completely unnecessary, there should be less parking restrictions in Brent these days rather than more. Parking in the area is already severely limited and this will just make it more difficult, especially for low income families. More should be done to increase the amount of parking so that people do not have to park illegally.
I believe this is just another money making racket. You sneaked in removing the visitors parking tickets which cost a lot less than what we suddenly have to pay online. You are making out that this is going to be helpful to Brent residents when you are well aware it is already too expensive for visitors to park. You used to not issue on occasions like Easter and Christmas , but you again sneakily removed that. You are a pack of money making crooks. I pay full council tax and all I get is my bin emptied once a fortnight. Be honest and tell the residents the truth. Your councillors are a total waste of time. A pack of spongers on Brent residents. The only people you represent are yourselves
I think that further increases will be unfair to a borough that is already one of the poorest in London. There will be more appeals due to inability to paid the increase penalties.
It's very difficult for people to use local businesses already. The last thong we need is more detergents.
No one actually looks up what the penalty rate is when they're illegally parking, and it's not signposted anywhere. They'll continue to do it regardless of cost, so this proposal feels like nothing more than a cash grab.
because some people can't afford it
The current amount is not cheap and an extra £10 is not going to make a difference. Most people do not intend on breaking parking restrictions, more parking should be made available. This is just another money making scheme. It is not needed!
Although band A is a good solution, it doesn't help the amount of cars that come through Brent from other parts of London or the lack of resources brent can spare.
Because I feel this is just another way to make money off drivers
As you and everybody else know, the penalty system is not designed to help the traffic or the community, but it is just a shameful scheme to collect money from the car owners. Please stop insulting the intelligence of the people and get your hands off their pockets.
The penalties are high enough so I cannot see why it would be a deterrent
The band B areas are more peripheral and in my opinion in need of more highly visible signage to inform people rather than penalise them even more.
Won't be a guaranteed deterrent
Already quite strict action takes place without much involvement of common sense. Seems like a money-making exercise rather than solving actual illegal parking issues.
illegal parking is punished enough as it is, im not sure increasing peoples fine will make them do anything different, not do I see any benefit to the community.
The fine is already high and you have no way to discern between people disregarding the rules or honest mistakes made by residents trying to abide by the rules.

I have not noticed any particular problem relating to illegal parking in our street, the local high street (Willesden Green) or indeed anywhere locally. I would rather the council focused on dealing with the illegal fly tipping, increasingly a problem.
I feel as though car owners are penalised enough and it is discouraging people visiting Brent and using the local shops therefore not bringing revenue into the borough.
It will not deter anyone as motorists are not even aware of the pcn bands. Do not try and use this as another excuse to take more money from motorists.
The charge is high enough and this will not drop the rates to which the public receive pcns, this is and what only seems form of tactic to generate even more money from the public.
Car drivers seemed to be being used as a cash cow
In the current economic climate any move to penalise people financially should be resisted. It's a financial exercise and being one of the poorest boroughs in London means you should not increase fines or charges
I don't think this will change the habits of the people. I believe the number of the cars must be reduced from the country.
I don't think it fair to charge such high sums for breach of parking regulations. The council should instead make sure there is adequate carparking in the area. The area has expanded so much in terms of housing and very few residents of new flats have anywhere to park. The data that there are more and more fines in Band B proves the inadequacy of car parking facilities in Brent.
Active And obvious parking officer presence already
Councils just need an excuse to make money off general public. In name of this and that.
Unreasonable on the grounds of being in a global pandemic where people are losing there jobs wages are down and with ULEZ coming in early next year this is not a way of helping Brent residents, as always motorists are being targeted instead of regulating cyclists who are being given more and more of the carriage way with parking spaces being taken away.
We are clobbered hard enough as it is, what with covid, people losing their jobs and yet more charges, terrible idea,i wonder how many civil servants lost wages due to covid?
Across London parking is becoming more and more difficult with more and more restrictions and rules being enforced, with the sole purpose of creating cash flow for the councils and TFL etc. There is no need for stronger enforcement, but a desperate need for reducing nonsensical restrictions.
Drivers should be actively penalised for serious infringements - those which cause potential danger to other drivers and pedestrians. If someone commits a "Band B" offence, that does not actively affect others, and should be recognised as such. Those offences which cause danger and potential accidents should be penalised at twice the amount of lesser offences, not at the same level.
1 The council is Looking for more ways to increase its income as a result of austerity 2 I think that one of the reasons for an increase in the number of pcns issued in Band B areas may be because of an I crease in the number of wardens checking for these 3 incomes of Brent residents are decreasing as a result of Covid 19. 4 I suspect that there are more entrenched reasons for drivers parking inappropriately that are not addressed here - I would cite a similar argument for the supposed deterrent to fly tipping that Brent users saying "we will catch you " Which has little effect
I have No problems with parking contraventions and current scheme is working well
There is enough enforcement. This is not the right time to penalise people any more than you already do.
It's pricey enough with not many substantial parking facilities that are affordable as alternatives.
Higher fines don't deter, they just punish the public more and are a horrible way to strengthen the councils coffers.

I believe it's fair to have a 2 Band option the council I believe make good revenues from both bands and this increase looks like the council is out to make yet more money. This move is not in my opinion about the well-being of the road users. WE DO NOT NEED MORE INCREASES .
I think it is very unfair, especially as many times I can't park on my own road meaning I can easily incur charges. Why would I want to up this? Unless you're providing additional parking?
I feel that your just trying to revenue raise and it has nothing to do with deterring people that are parking in my area, you guys because of COVID 19 haven't earned much money this year and now your trying to make up for it off the back of the public and residents of this area. I say no
Stop trying to raise money by penalising people more. The suggested changes will not make a tangible difference to anything other than income from parking contraventions.
You make enough money from us road users. Give us a break!
Because this is just another way for the council to make more money and I strongly disagree with having such strict rules. The nanny state is a terrible idea.
Brent council can find others means by which they can raise revenue. Parking fines SHOULD NOT be one of them
Anyone who's not deterred by a fine of £110, will not be further deterred by an additional £20 penalty.
Your reason for wanting to do this is no doubt more motivated by getting more money for council coffers out of the motorist than by improving the lot of Brent residents
I cannot say there's a lot of illegal parking because people are afraid of getting a ticket. Sometimes drivers overstay in error and mistakes can be made especially by older people (speaking from experience)
Because I think it's not fair to put people under more pressure. I am paying a very high parking permit what the council should do is lower the parking time from 8 till 6.30 Monday to Saturday. Why not Monday to Friday and starting from 9 until 6. That would help with people over staying. This is not to help us but to put more money in the council pocket. I think it is so unfair why don't you get rid of pcn.
Employing further financially punitive measures is not the answer. More careful thought needs to go in to it. I can park in an adjoining borough on Saturdays but Willesden Green is no parking Monday to Saturday. The parking restriction here on a Saturday is unnecessary. If Brent looked at easing restrictions in certain areas at certain times maybe people wouldn't be committing parking offences. The band B offences are the ones most drivers are likely to commit not because the fine is less but because the majority of drivers aren't inconsiderate enough to others to commit Band A offences. In a place of worship that I pass by on Fridays the parking contraventions are quite frankly appalling. Those actions will impact the statistics considerably and everyone carries the can instead of those who are committing the offences. I rarely see parking enforcement there. It's not as clear cut as it seems and Brent need to look at this deeper and not just seek to gain more revenue from increased fines like other councils who equally should be looking at ways to reduce vehicle road use and hence parking with positive pro active measures. An 8 bike parking space costs many times more than the cost of a single parking space if you add up the individual cost for that space. Funny way to encourage cyclists in an area where accommodation is cramped and there is little space for bike parking. Mines staying in the house - Cost = 0.
Furthe action from the council will not discourage illegal parking offences. You need to look at the root cause of the offences. I can tell you; Lack of FREE parking places Too many properties, resulting in to many people
Because you need the money coming from the fines to run the borough you should also try to use that money to fix the pot holes!
It is entirely obvious to me that the aim of this exercise is to raise extra revenue for the council. I find it condescending of the council to suggest otherwise. On those grounds I strongly object to changing the band from B to A.
The council uses parking tickets as a key source of income and therefore targets motorists who are not a nuisance. The state if Brent roads and parking facilities has decreased when pcn charges have increased so also shows the councils attitude of using motorists as only a source of income rather than a group to provide a service to.

Expensive enough. Don't believe the increase will have an effect. Many people get tickets through unintentional parking errors.
For most people, fines relating to PCNs are already deterrent enough and have a significant financial impact. As a regular driver, I find it is already difficult enough to comply with the myriad of traffic and parking regulations. One moment of inattention or forgetfulness results in a financial penalty. Saying that, I think raising the fines for deliberately anti-social behaviour, such as parking in Bus bays or over pedestrian crossings, is a good idea.
I believe the presence of the parking enforcement is enough. Also Brent has always been an area with restricted parking due to Wembley so there are a lot of signs around explaining parking restrictions.
The increased number of PCNs is probably due to the use of a significantly improved method of detection i.e. camera cars replacing wardens on foot.
Penalty charge notice is just a scam for the council to make money. There is no benefit to local people. PCN should only be issued if someone is blocking a driveway or an access or traffic or parked dangerously. More bays should be made free to parking for limited time for people to do shopping. I can go on but it is not going to make any difference because the council employs people to find ways of making more money for the council. This money is then wasted on paving the pavements with expensive granite when nothing is wrong with the old concrete slabs.
As a resident of the Band B area for over 30 years I have never had an issue with illegal parking offences.
Looking at your 3-years of figures, there is already some volatility in the number of parking fines in bands A and B from one year to the next and I think you need to gather further years of data to be able to confidently state there is a trend. In addition, if 2020 includes any period influenced by the Covid 19 pandemic, the figures will be skewed and not representative of normal conditions. Importantly, you state in your Brent Parking report that PCNs have increased by 7% compared to the same period last year not because of more illegal parking, but because of better management of CEOs. This is taken from your last report: "This [7% increase in PCNs] has been facilitated by recruitment and retention of skilled staff, supported by payment of the London Living Wage, and better management of deployment to focus on areas of higher contraventions, introduction of night-time enforcement at key locations, particularly at weekends, supported by feedback and requests from local residents and businesses. "
I think the reason for such offences in band b is that parking spaces are more limited and enforcement is detected by man and not machine. This gives people a chance to get away with this type of parking if they're not seen by a CEO. They may also feel they need to take the risk as there is nowhere else to park near home, a friend's house or local shops.
Why do you need to increase fines, it not related to inflation, fine current level is ok , by increasing its just money making scam.
I very rarely see any illegally parked vehicles in my area. It is a residential area, so it is usually the visitors that receive parking penalties, as it is so difficult to buy visitors permits now as it has to be done online. Very difficult for older generation which have no internet access.
I feel the current actions being taken are sufficient. However, further specific action for people parking illegally in disabled bays does need to happen.
this is not going to deter illegal parking, get more civil enforcement engineers and to cut down on permit fraud, why are people not living in streets of Brent managed to obtain permits
You use this as a way to raise revenue. The introduction of better enforcement (using electronic methods) is most likely why the number of offences has risen. You are using an increase in offences to try to justify increasing the charges! In a time of great change in people's working patterns due to Covid (and after) you should be increasing parking availability in local shopping streets and surrounding roads to encourage local shopping and the survival of local shops - not increasing penalties.
Brent has fewer parking spaces now, because many high rise apartments have been built in the last decade, meaning a significant increase occupants in the area paying significantly more council tax revenues. Brent's answer to this is remove spaces and add double yellow lines and sell off car parks. Parking spaces and parking should be relaxed in front of small businesses and vendors, with revenues earned from parking meters rather than fines for a lack of spaces.
your fines and penalty notices are enough to make people aware not to do it again Its a shame they weren't aware in the first place

The fines should be targeted at large trucks and delivery operators. Fines for normal cars which will largely be residents and families should not be increased. Many fines are issued for small infractions which are no threat to traffic or safety if road users or pedestrians. There has to be higher fines for more dangerous or disruptive incidents. A truck blocking buses on Kilburn High Road getting the same fine as a car parked an inch over a parking bay makes no sense. Commercial operators should face fines of 500 GBP up, to stop abuse. Residents fines should be lowered.

### Question 3:

*To what extent do you agree or disagree that increasing the amount of the Band B Penalty Charge Notice to the Band A amount is an effective way of discouraging parking offences?*

Option	Total	Percent
Strongly agree	139	10.16%
Tend to agree	132	9.65%
Neither agree or disagree	76	5.56%
Tend to disagree	129	9.43%
Strongly disagree	879	64.25%
Don't know/Can't say	13	0.95%
Not Answered	0	0.00%

### Question 4:

*Please let us know the reasons for your answer.* There were 1,045 responses to this part of the question.

**The random sample of 75 responses is based on those where the consultee has indicated they disagree that increasing the amount is an effective way of discouraging parking offences.**

Hiking prices by a nominal amount won't stop intentional offenders which is the minority. But it will certainly penalise those who might make a mistake..and a fine of 130 is extortionate especially at a time the country will go through hardship.

money making scheme

The penalty is adequate already

Fines are adequate. People don't break the rules because they feel a penalty charge is lower in one area or another but the data is probably due to other factors as the traffic flow or parking availability in the different bands.

To raise PCNs based on this data is misinterpreting this data for financial gain, nothing to do with safety.

Nobody will care if there is a higher fee paid, it won't make a difference.

Again regardless of cost this will still be abused and the local residents in band B will suffer especially if parking is needed due to GP appointments. Sometimes you cannot predict how long you're likely to wait for some appointments despite given a time.
It will not discharge people . It's a money grabbing method by Brent again !
Increasing penalty charges only benefits the council not
The level is high enough. You should be encouraging a more reasonable mix of public transport and private and commercial transport. Particularly in this environment (Covid) it would be immoral to raise taxes in this way
If people are going to park illegally the difference between £110 & £130 is really not going to make a difference
Not an effective way. Need more parking spaces and also more free parking places so people will not have to do illegal parking.
Don't think it will make a difference. Usual offenders will continue doing the same but council will make more money from neighbors who make an honest mistake.
This is not the time to be charging people more. And this will have the largest of residence who are parked by their homes.
There isn't enough parking spaces available.
It is not that much difference, and I don't think that people have the cost in their heads when they are making a decision about whether or not to park stupidly.
I have never received a PCN in a case where I thought that the low cost of it wouldn't matter and decided to break parking rules in advance of receiving it. I was not even aware of what the cost of the PCN would be in case of contravention in the cases when I received a PCN.
I don't believe it is more of a deterrent, I think the current rate is a deterrent enough and it is usually people making mistakes not wilfully disregarding the law.
If the council is generating income from PCN to fund other services then why reduce the income stream?
Cash grab
When people park in a Band A or a Band B zone illegally, they are generally unaware of the zone they are in. They simply need to park their car. People do not stop to calculate how much their fine will be because they have no intention of getting caught! This is, and will be seen as, a way of raising revenue
Just a further way to extort money from hard pressed motorists
Increasing the fine amount means Brent makes more money to hire more wardens to take money from genuine hardworking people.
Is the person who thought about this increase from Brent? Do they understand the local people?
Those parking illegally on purpose will continue to do so as they probably avoid paying the fines too. The higher charges will only impact law-abiding citizens who make a mistake or are issued a PCN due to circumstances beyond their control.
I believe the council do not care about Illegal parking and just want to increase their revenue streams so that they can justify bonuses paid to senior executives.
It is quite clear that we need more free parking area so that people can come to the shopS and businesses in the area as opposed to discouraging people from coming into the area and spending money very bad for business increasing the amount only makes this Worse
It's hard as it is at this point and having to charge more is not fair on everyone else.
The Band B financial penalty is already high enough. This proposal appears to be using the motorist to assist Brent Council with a funding shortage.
People don't illegal park due to the amount of fine imposed. As soon as most people receive a fine they understand that they have done something wrong and don't do it again. increasing the fine will make no difference
Band A charges are needed only in specific areas for specific reasons & I don't believe it should be rolled out in the whole borough
the fines are already a significant deterrent. I have not noticed the need for / higher fines. people do not generally ignore the fines, usually they misunderstand or are delayed etc ..bigger fines will just hit ordinary people who make a mistake , harder. HIGHER FINES ARE NOT NECESSARY!



As above ie it's already expensive enough and is for parking not for more serious parking contraventions
People are still going to park as there are not enough parking spaces. People want to travel by cars as buses are so unreliable, my sons are always waiting around for the 182 bus to take them to school and it's always late. Never on time. First make parking spaces then you will see the difference. Why take the bus if a bus journey takes 45min and that same journey takes 7min by car.
Because people don't park thinking they will be fined. It's always an error.
already very expensive
This is a money making exercise and exploration on poor people in/out the borough
This offers no deterrent to parking illegally
We do not have problems with illegal parking and so it is unfair that we should have this increase.
It is a revenue stream. Suitable and affordable parking is what is required now.
Due to prevailing Economic situation, its wrong to fleece people.
This is an income generating scheme for the council and is not a deterrent. Please stop fooling the ordinary people of Brent by justifying these additional premiums. Being the sole breadwinner for a family of 6 I find it unconscionable how expensive it is to live in London and the cost of owning a car. Furthermore, I understand that parking permits have been a justifiable means to park cars in a given area. However, the fact that these premiums went up significantly based on the vehicle emissions were a further income generation and less of a deterrent to stop wealthy individuals who will buy these polluting cars nevertheless. I find it shocking that the council are further looking for ways to further penalise people with PCN charges by increasing the amount. Please do NOT increase the charges because if you are hit with them they are very expensive as it is. I am completely against them.
Again, a money making scheme. It is not to deter people from illegal parking.
Due to the current climate things should stay has it is currently.
I beleave people are already scared being given penalty charge. I dont believe increasing the charge would change the minds of those ho park illegal.
I think that the council will benefit from more money but this won't stop people from making mistakes. I've got quite a number of parking fines because of mistakes and it's gutting having to pay extreme prices.
Anyone who's not deterred by a fine of £110, will not be further deterred by an additional £20 penalty.
I think most of the times people get tickets because they run out of time or dont find somewhere to park, just provide more pay and display parking
There is no evidence to suggest that increasing the PCN amount will discourage illegal parking. Nobody parks with the intention of getting a ticket. Therefore why would raising the amount result in fewer PCN's issued? Brent council are simply doing this to generate further income.
A lot of offenders are mistakes by the residents of Brent who live and circulate these roads. Increasing the amount has no effect on someone who has committed an offence in error.
More parking attendants present
Use your time and money more effectively rather than on money making schemes.
People who ignore parking restrictions are likely to be wealthy enough not to care about the penalty and therefor the increase will probably not be a deterrent
its a ploy for Brent to increase its revenue



I disagree that the amount charged will discourage parking offences
I don't think it will deter people. It will likely to impact the residents more.
You just want our money by doing nothing
Just money grabbing Brent Council. Absolutely useless and have no idea on how to run a council. Where will the money go? Will it line the pockets of the "fat cat" council members? I know it won't go to the residents of the Brent
These fines are already substantial. This seems like the easy solution for the council and one that will be very difficult for lower income families and others who sometimes just make an innocent mistake. Someone committed suicide as a result of the stress incurred by parking fine debt which they couldn't afford. Please challenge yourselves more to think aof better and more innovative solutions.
Parking fine is Parking fine. By increasing the charges you can not deter people from illegal parking. What actually is expected from council is to create spaces for paid parking and stop new multi story building construction or at least make it compulsory for new multistory building to ensure there is underground parking space for every single resident in that building to avoid congestion on the roads.
Parking tickets do not work. It's a mere means of revenue raising. If you really want to deal with the issue of illegal parking then you should start towing illegally parked vehicles consistently
To increase from £30 to £40 will not be as much of an issue when people commit this offences. It will not sway anyone to stop doing it
it is already expensive and therefore effective. why make motorists pay for the council's inefficiencies
Illegal parking is happening because people can't find enough parking. More houses have been built and flats so there's more people in the borough and infrastructure has stayed the same? That doesn't make sense.
A deterrent of £55 (within 14 days) is sufficient. Increasing the amount by £10 will not amplify that deterrent. There is no motorist sat thinking i will park here illegally because it's only £55, but if it was £65 I wouldn't park there.
Everyone knows if they park illegally there is a likelihood of getting a ticket! What discourages people just as much as the penalty is the likelihood of getting caught! So no need to raise the amount of the penalty: invest in a few more parking wardens or get them to patrol the penalty "hotspots" more frequently. That will discourage offences most effectively.
Most people wouldn't know the difference until they have to pay the fine.
Penalties have been ever increasing over the years and even Your own statistics show that increasing penalty charges have not reduced the number of pcns . A reduction over three years in BAND A of 743 is not significant... and roughly equates to just 4.76 tickets a week.
If there existed sufficient parking spots, this wouldn't be an issue. The fact that yellow lines are drawn in most places, time restrictions are lengthy and event day hassles, an increased PCN isn't the solution in my opinion. Having said that, I can see it having a positive impact on the environment as people will be less likely to drive
Those who park illegally will not know what band of fine may be imposed.
Motorists currently have NO IDEA of what the fines would be for illegally parking. The amount of the fine in Band B would be more of a deterrent if it was signposted on the same signs that explain the rules, and the current levels are more than a penalty.
What's more concerning is the blatant disregard the council have to the specific incidents that result in a PCN being issued. My wife recently was penalised for parking at the end of a pay and display bay that, according to a poorly visible notice at the other end of the bay (that could not be visible for drivers approaching the bay from the end she parked), was suspended.
In the past I've been heavily punished for disputing a PCN issued on my (1 week old car) after paying to park in a bay but hastily confirming the transaction without having remembered to update my car registration plate in the phone system.

The bottom line is this is yet a another cynical ploy by a cash strapped council that has got absolutely nothing to do with deterrence and only driven by cash generation.
This is purely punitive. I cannot see how increasing the charge so minimally will have an impact. How much is this change going to cost the taxpayer? What happens with the additional funds you make? The additional funds do not go back to the local taxpayer. We have seen more and more punitive changes by local councils making our living lives much harder. You should be investing your time and energy into making brent a better place to live rather than a pathetic focus on how to make more money out of making our lives more restrictive. If a penalty policy is already in place and people ignore it, then what makes you think charging more is going to help (other than your money pot?). Perhaps you need to consider why people have to break punitive parking restrictions? All our high street parking has been removed, you are making it harder and harder for people to use cars. Its an out-of-touch ideology to think London can be car free, many people need their cara for work or to visit local shops. You should be doing more to support local businesses and residents.
The money generated from parking fine do not change the way people park. It just another income stream for the borough.
I think drivers should be given some breathing space and stop increasing the charges. Some people need a car and therefore there should be more parking spaces so people won't park illegally.
You create situations which gives drivers no alternative but to risk parking in certain places - so many roadworks, streets cordoned off - limited spaces provided for parking, then you set about imposing additional costs on the basis that people are not adhering to the current rules. For example, where should we park our cars if our children are at different schools and we have to pick all of them up around the same time? Dreadful!
Any fine is a deterrent and people make mistakes. London is already one of the highest rates for parking penalties in the world and it does not qualify with the wages. its not ok to be raising this amount at this time.
Council main target is make money instead of deterring the illegal parking.

#### Question 5: (Key Question)

*To what extend do you support or oppose the proposal to change Brent's Band for parking offences from Band A / B to Band A?*

Option	Total	Percent
<b>Strongly support</b>	181	13.23%
<b>Somewhat support</b>	94	6.87%
<b>Neither support nor oppose</b>	62	4.53%
<b>Somewhat oppose</b>	130	9.50%
<b>Strongly oppose</b>	901	65.86%
<b>Not Answered</b>	0	0.00%

#### Question 6:

*In your opinion, what other measures can be useful in discouraging parking offences?* There were 1,057 responses to this part of the question.

**The sample of 35 responses is based on those where the consultee has commented on what others measures can be useful in discouraging parking offences.**

The provision of more authorised short stay parking places would help people comply with parking restrictions by being able to park in authorised spaces.
More traffic wardens on streets
You are charging an arm and a leg for a land is not even yours. First provide car parks or plots for parking and bays and then start charging not the other way around don't just charge charge charge and do nothing not even the roads or pavements. Enough with stealing
People are confused often by the signage. Resident's parking say from 10.00-15.00 and then they think the yellow lines between are free outside those hours. You should be able to buy a permit where you can park all over Brent not just in your zone.
Parking Enforcement officers should be doing a lot more than just issuing penalty notices. They should be reporting Blue badge parking abuse abandon vehicles etc.
The council cannot use this to make more money out of the motorist. If parking was cheaper, there would be more money coming in.
Brent council could do well to consider focusing on their delivery of service to the community rather than imposing themselves. I have heard so many complaints lately about people receiving unevidenced threatening letters from Brent for things that have bewildered them. The roads are in bad shape although I have seen some improvements in parts. I don't ever remember having such widespread negative opinions of the council. I wonder if you know why at this time it is like this?
Typical that the council is looking to increase revenue through citizens at a tough time where there are money shortages everywhere. In my opinion, this does nothing to deter but rather increase revenue streams for the council. This is another form of tax. People do not illegally park based on the banding of fine. Illegal parking will occur regardless.
You mention barnet as an example of PCN tariff adjustment. They are a highly motorist unfriendly borough with limited and expensive parking. They have devastated the local shops and simply don't care.
There's just too much traffic going through Brent to control it.
Install enforcement cameras in the busy areas. e.g. near shops.
Increase the spaces for pay and display or decrease operating hours.
Councils as usual want to make more money increasing PCN'S but not spending on more car parks
You need to work on clearer sign posting. Why not look at your PCN data, see where the hotspots are, and then advertise this locally. i.e. outside McDonalds on Cricklewood Broadway the wardens literally hide and wait for offences, as the sign posting is so confusing.
Council needs to patrol and prioritise areas of traffic congestion, offenders know they can get away with no action. The high streets have been over run by offenders and little action is taken. Wardens seem to be attacking mostly residential areas where congestion is not a severe problem. I drive past areas where tickets are issued everyday and no deterrent, clearly that area should be served with double yellows or double red lines.
Reduce charges to support local business. Remove the removal of parking bays at short notice which gives residents penalty notices for parking on their road if say they are on holiday for longer than 5 days
Stop building on car parks
Fully support this as Wembley continues to be redeveloped it is vital to keep all roads free of illegally parked vehicles.

I think it just help the council to increase their income on the coast of the drivers.
This feels like further impositions onto the driving fraternity . Try to be creative rather than taking in this bully boy attitude.
It would be more advisable for the local authority to work on ways to increase road sizes and to look at ways on providing further parking spaces for residents, whether that be pay and display/permit holders etc. With the increase of the multi-story flats that are being built endlessly in the borough more thought should be given to finding better parking solutions rather than ways to make more money by increasing penalty charges.
Brent need to invest to substantially increase provision of parking places. Penalising residents is unfair. It is also unfair on visitors to our borough.
It feels like another tax and I don't think it will make big difference.
Proposing increases must be the last option available to the council. Where people have no other choice but to offend, fines will still happen and we will be revisiting this same subject if no changes are made to the area.
It would be better if Brent Council considered how it could allow motorists to park in more locations and at less cost. Thus would encourage people to park legally.
It would be good to encourage electrical vehicles by providing charging places and penalty charges for anyone parking in those spaces.
Create more safe loading and parking spaces- especially for pick up and drop off in Wembley outside the civic centre then you will have less offenders. Better loading and unloading spaces generally and a bit more street parking would be helpful, I am aware however that this could impact flow of traffic.
This is a way to disguise what would otherwise be greater increases in council tax.
This must not be used as a general permission to increase parking fees across the borough and to generate revenue, which is how most people view PCNs. In addition there should be training for enforcement officers to 'allow' minor infringement rather than stand by a car or van waiting for the permitted time to expire and then immediately issuing a PCN. This is not fair, suggests they are on a bonus system and does not allow for unexpected delays. I can remember a time when meters were set that allowed you 10-20 mins lee-way at a much lower cost than the final PCN amount. This was fair and everyone paid rather than contesting notices. Additionally you need to reconsider Saturday parking restrictions. There should not be any restriction in residential parking on a Saturday or Sunday unless the area is a shopping area.
Enforcement & consequences for those whom break the law & park illegally in CPZ zones, on double yellow lines, on street corners, on pavements, in bus lanes, in the middle of the road, on zebra crossings. I have seen it ALL where I live in what happens in my immediate road from spill over if church end doesn't bare thinking if because its ALL the above & more. But these people just seem to get away with this daily without a care in the world & there is no recourse. Extend CPZ Zones in HY & others from Mon to Fri 08:00 to 17:30 and change to Mon to Sat 08:00 to 18:30 & increase enforcement & charge bad & irresponsible parking in Brent. We need a change. This is the time. You will be surprised how much support you will get for this from the residents in church end area whom own a car & pay for CPZ zones but cannot park near there homes due to constant illegal & unchallenged parking.
This is just a money raising exercise by the Council and it's the car owners that are to pay. Fine bikes for jumping red lights, riding pavements, not wearing appropriate safety equipment. Fine Electric bikes breaking 20 mph speed limits. Fine house owners not cutting their front garden hedges that over hang the pavement.
this will only effect local drivers not the ones visiting wembley for events
Lower the price of all bands of PCN's. Why are we penalising the vulnerable and the hard working? Give several warnings before handing out PCN's, or have more officers on the street to aid with safer parking. The PCN system harms both local businesses and the residents who live there.

More investment should be made in pay and display areas rather than parking fines.
It is highly insensitive to be raising fines during a global pandemic.
The council should address the real issue taht there is not enough parking for members of the community and should start to find ways to help the community in investing in projects that would solve the problem over a lack of parking.
Parking offences would not take place if there were adequate parking in place and so the council need to address the real issue at hand and not just resort to punishing the community unfairly with a spike in fines

### **Responses to Equalities Monitoring Questions:**

#### **Please state your Ethnicity**

There were 1287 responses to this part of the question.

<b>Option</b>	<b>Total</b>	<b>Percent</b>
<b>Asian or Asian British: Bangladeshi</b>	18	1.32%
<b>Asian or Asian British: Chinese</b>	3	0.22%
<b>Asian or Asian British: Indian</b>	117	8.55%
<b>Asian or Asian British: Pakistani</b>	35	2.56%
<b>Asian/Asian British/Other Asian Background</b>	23	1.68%
<b>Black or Black British: African</b>	29	2.12%
<b>Black or Black British: Caribbean</b>	87	6.36%
<b>Black or Black British: Somali</b>	5	0.37%
<b>Black/Black British/ Other Black Background</b>	10	0.73%
<b>Mixed/Dual Heritage: White &amp; Asian</b>	10	0.73%
<b>Mixed/Dual Heritage: White &amp; Black African</b>	8	0.58%
<b>Mixed/Dual Heritage: White &amp; Black Caribbean</b>	8	0.58%
<b>Mixed/Dual Heritage: Any Other Mixed Background</b>	18	1.32%
<b>Other Ethnic Groups: Afghan</b>	1	0.07%
<b>Other Ethnic Groups: Arabic</b>	17	1.24%
<b>Other Ethnic Groups: Turkish</b>	2	0.15%

<b>Other Ethnic Groups: Eastern European</b>	6	0.44%
<b>Other Ethnic Groups / Any other Groups</b>	11	0.80%
<b>White: British /English/ Welsh/ Scottish/ Northern Irish</b>	309	22.59%
<b>White: Irish</b>	39	2.85%
<b>White: Traveller of Irish Heritage</b>	3	0.22%
<b>White: Gypsy/Roma</b>	1	0.07%
<b>White: Other</b>	127	9.28%
<b>Prefer not to say</b>	400	29.24%
<b>Not Answered</b>	81	5.92%

#### **Do you consider yourself to have a disability?**

There were 1320 responses to this part of the question.

<b>Option</b>	<b>Total</b>	<b>Percent</b>
<b>Yes</b>	99	7.24%
<b>No</b>	981	71.71%
<b>Prefer not to say</b>	240	17.54%
<b>Not Answered</b>	48	3.51%

#### **What is your age?**

There were 1322 responses to this part of the question.

<b>Option</b>	<b>Total</b>	<b>Percent</b>
<b>0-15</b>	1	0.07%
<b>16-24</b>	15	1.10%
<b>25-34</b>	155	11.33%
<b>35-44</b>	270	19.74%
<b>45-54</b>	280	20.47%
<b>55-64</b>	207	15.13%
<b>65+</b>	145	10.60%
<b>Prefer not to say</b>	249	18.20%

Not Answered	46	3.36%
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**Please indicate your sex:**

There were 1318 responses to this part of the question.

Option	Total	Percent
Male	602	44.01%
Female	463	33.85%
Prefer not to say	253	18.49%
Not Answered	50	3.65%

**What is your religion/belief?**

There were 1302 responses to this part of the question.

Option	Total	Percent
Agnostic	50	3.65%
Buddhist	11	0.80%
Christian	315	23.03%
Hindu	94	6.87%
Humanist	12	0.88%
Jewish	23	1.68%
Muslim	101	7.38%
Sikh	3	0.22%
No religious belief	208	15.20%
Prefer not to say	485	35.45%
Not Answered	66	4.82%

**What is your sexual orientation**

There were 1289 responses to this part of the question.

Option	Total	Percent
Heterosexual / Straight	739	54.02%



<b>Bisexual (an attraction to both men and women)</b>	11	0.80%
<b>Gay man</b>	19	1.39%
<b>Gay woman/Lesbian</b>	6	0.44%
<b>Prefer not to say</b>	514	37.57%
<b>Not Answered</b>	79	5.77%